



VICTIM SERVICES

**North Dakota Department of Corrections and
Rehabilitation Victim Service Program**
1-701-328-6183

ND Crime Victims Compensation
1-800-445-2322 (in-state only)

ND Council on Abused Women's Services
www.ndcaws.org

ND Victim Assistance Association
www.ndcrimevictims.org

211ND
Information of community services within the
state of North Dakota
Dial 2-1-1 (24 hours)
www.211nd.org

National Domestic Violence Hotline
1-800-799-7233
TTY 1-800-787-3224

National Sexual Assault Hotline (RAINN)
1-800-656-4673 (24 hours)

**National Organization for Victim Assistance
(NOVA)**
1-800-879-6682

National Center for Victims of Crime
1-800-394-2255

Parents of Murdered Children
1-888-818-7662

Mothers Against Drunk Driving (MADD)
1-877-623-3435

PROVIDED BY: North Dakota Criminal
Justice Information Sharing

Notes:

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ND SAVIN

Statewide Automated Victim Information & Notification



WILL YOU KNOW WHEN YOUR PROTECTIVE ORDER IS SERVED?

North Dakota VINE® Protective Order Service
Access to Information & Notification for:
Protective Order Status

www.vinelink.com

1-866-ND1-VINE
(1-866-631-8463)

This service is provided by
North Dakota
Criminal Justice Information Sharing



NORTH DAKOTA VINE PROTECTIVE ORDER

1-866-ND1-VINE

www.vinelink.com

North Dakota VINE Protective Order is an automated service that lets you, the petitioner, track the status of a protective order or restraining order over the phone or Internet. You can also register to be notified by phone and e-mail about changes in the status of an order.



Write down the following information,
tear off this panel,
and keep in a safe place:

Information

Before you call, be ready with your protective order or restraining order case number and the respondent's name as it appears on the order. You can find this information on your petition or order. Call 1-866-631-8463 or visit www.vinelink.com to access order information.

Registration

If the protective order or restraining order has been filed, you can register to receive notifications.

- If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

You will be notified about the following events:

- When the order has been served on the respondent
- As a reminder three (3) days before your hearing
- When a scheduled court hearing is changed
- As a reminder to renew your permanent order of protection before it expires
- When the case becomes "inactive"
- If it is a day before your hearing and the order has not yet been served

When VPO calls, you will be asked to enter your PIN followed by the # key. Entering your PIN lets VPO know that you received the call and will stop the service from calling you again.

VPO Facts

- If you feel you are in danger, call 911 immediately.
- Since VPO calls automatically when an order is served, you may get a call from the service in the middle of the night.
- If there is no answer, or if the call goes to an answering machine, the system will continue to call for up to 24 hours or until a correct PIN is entered. A short message will be left on your answering machine. However, because of safety concerns, the message will not state who is calling, nor information about your case.
- Do not register a phone number that rings to a switchboard.
- This is a confidential service. The respondent will not know you are registered with VPO.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.
- If you have registered but have not heard that the order has been served after three to four days, contact your victim advocate.

Do not rely solely on VINE Protective Order for your safety. Make this service a part of your overall safety plan.

Respondent name

Protective order/case number

Your VID number (if applicable)

Your four-digit PIN

Using VINE Protective Order

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www.vinelink.com